



NATIONAL RESILIENCE INTERNAL

FUNCTIONAL PLAN

ACTION TRACKER 2023/24

Our Purpose:

HERE TO SERVE. HERE TO PROTECT.

HERE TO KEEP YOU SAFE.

Action Plan 2023/24

KEY DELIVERABLE	ACTIONS TO ACHIEVE EXPECTED OUTCOMES	OWNER	PROGRESS	PROJECTED COMPLETION DATE	BOARD REPORT DATE	BRAG STATUS
<p>6.1 Work with National Resilience ensuring the delivery of management, development and assurance of NR Capabilities both operationally and through training and exercising.</p>	<p>6.1.1 Work with NR to implement the outcomes of assurance action plans to ensure compliance with KPI's.</p>	<p style="text-align: center;">Area Manager National Resilience</p>	<p><u>April – June update</u> 22/23 assurance of USAR, DIM and the MDU has taken place. Any actions received have now been fully discharged</p> <p><u>July-Sept update</u> As per previous update. All internal mobilising to be reviewed to ensure compliance for all NR capabilities with NR Leads and staff so all have a full understanding of mobilising procedures.</p> <p><u>Oct-Dec update</u> As per previous updates. 22/23 High Volume Pump assurance has taken place. MFRS are awaiting outcomes.</p> <p>Jan- Mar update High Volume Pump assurance has been returned. SM for HVP is working through outstanding actions.</p> <p>Action Complete</p>	<p>March 2024</p>		
	<p>6.1.2 Disseminate NR Safety Notices and Information Notes as and when required.</p>		<p><u>April – June update</u> All NR Safety and Information notes are disseminated by MFRS SPOC and Station Managers to NR stations. All notes are then captured on MFRS portal.</p> <p><u>July-Sept update</u> As per previous update.</p> <p><u>Oct-Dec update</u> As per previous. This is business as usual.</p> <p>Jan- Mar update</p>			

			<p>As per previous update. This is business as usual.</p> <p>Action Complete</p>			
	<p>6.1.3 Participate in the delivery, and evaluation of local and regional multi-agency exercises as part of the NR assurance model.</p>		<p><u>April – June update</u></p> <p>This is ongoing. Multi-agency training days and exercises have been taking place with external multi-agency stakeholders. All training and exercising is captured locally through the TDA Command dept.:</p> <ul style="list-style-type: none"> • MTA Ex Remijia national CT exercise • MTA Joint exercises MERPOL and HART • USAR Ex Essex a national exercise testing a full unit response. <p><u>July-Sept update</u></p> <p>This is ongoing. Multi-agency training days and exercises have been taking place with external multi-agency stakeholders. All training and exercising is captured locally through the TDA Command dept.:</p> <ul style="list-style-type: none"> • Ex Waterworld 48hr National flood exercise in South Wales testing Type “B” boat team. 24 separate water rescue scenarios, each one involving searching, locating, and rescuing casualties from waterways across the South Wales service area. • MTA joint ex and training against Jops 3 • USAR 2-day exercises are now held the last Thursday and Friday of every month. <p><u>Oct-Dec update</u></p>			

			<p>As per previous updates. Search and Rescue Team have been training and exercising with MERPOL MATRIX rope team. USAR end of month exercises are still taking place along with Marauding Terrorist Attach (MTA) joint training with blue light emergency services.</p> <p><u>Jan- Mar update</u> As per previous updates HVP stations have planned and facilitated training and exercising in their station districts:</p> <ul style="list-style-type: none"> • Newton Le Willows May 2023 • Heswall Aug 2023 • Formby Nov 2023 • Belle Vale Feb 2024 <p>Action Complete</p>			
	<p>6.1.4 Work with NRAT to ensure local capabilities are assured in line with NR KPIs.</p>		<p><u>April – June update</u> This is ongoing to ensure that all capabilities meet the NR KPI's. SPOC will present Ops Board</p> <p><u>July-Sept update</u> As per previous updates</p> <p><u>Oct-Dec update</u> As previous update</p> <p><u>Jan- Mar update</u> As per previous updates. MDU, HVP and Training(TDP) have recently gone through the NRAT assurance process.</p> <p>Action Complete</p>			
	<p>6.1.5 Ensure regular monitoring and reporting into the NR Toolkit to ensure the management</p>		<p><u>April – June update</u> Ongoing with no specific timescale. All MFRS NR leads ensure that the NR toolkit</p>			

	of H&S, business benefits, forums, incident, exercise reporting and follow up events.		<p>is updated as and when required with any Safety observations being recorded.</p> <p><u>July-Sept update</u> As previous, now considered Business as Usual</p> <p><u>Oct-Dec update</u> As per previous update</p> <p><u>Jan- Mar update</u> This is business as usual.</p> <p>Action Complete</p>			
<p>6.2 Continually review locations of NR assets, kit and update accordingly, ensuring assets are best placed for an immediate response.</p>	<p>6.2.1 Implement a review of NR asset locations to ensure assets are best placed for an immediate response as per NR KPI's.</p>	<p>Area Manager National Resilience</p>	<p><u>April – June update</u> Full Review of NR asset locations has taken place through IRMP 2021-24. DIM vehicle will be moved to St Helens Fire Station once space becomes available. No further issues with asset locations. MDU specialist stations have now started training after change for response.</p> <p><u>July-Sept update</u> Training still ongoing with MDU specialist stations. DIM vehicle will need to be moved from Aintree prior to station closure.</p> <p><u>Oct-Dec update</u> As per previous updates.</p> <p><u>Jan- Mar update</u> As per previous updates. Croxteth NR assets will be transferred to the Aintree Fire Station along with the Detection Identification and Monitoring (DIM vehicle on a temporary basis.</p> <p>Action Complete</p>	<p>March 2024</p>		

	6.2.2 Implement a review of NR assets and PPE and update accordingly in line with asset refresh and the Transport Asset Management Plan.		<p><u>April – June update</u></p> <p>This is ongoing. Four type “B” boats and ancillary equipment are in the process of being purchased. Moving forward these will then be included in the Transport Asset Management plan. There is an ongoing review taking place of other NR assets with no specific date for completion</p> <p><u>July-Sept update</u></p> <p>Four type “B” 5m boats and engines have been procured and purchased along with ancillary equipment. Engines have been delivered awaiting the delivery of boats. New Water Rescue vehicle is in the process of going out to tender. New K9 vehicle has been purchased and is being fitted out to the required spec by workshops.</p> <p><u>Oct-Dec update</u></p> <p>K9 vehicle is still in the process of being fitted out with workshops. Four new type “B” boats have been delivered to MFRS. All four are ready for deployment both locally and nationally.</p> <p><u>Jan- Mar update</u></p> <p>As per previous updates. New water rescue unit is in the process of being procured.</p> <p>Action Complete</p>			

<p>6.3 Maintain the skills and knowledge of all MFRS NR staff ensuring that there is structured training and CPD in line with MFRS NR KPI's and as part of the IRMP 2021-24 implementation.</p>	<p>6.3.1 Manage the annual NR training needs analysis to determine requirements for NR skills acquisition training required to maintain KPIs.</p>	<p>Area Manager National Resilience</p>	<p><u>April – June update</u> MFRS SPOC manages the NR TNA ensuring compliance with the NR KPI's. This is in co-ordination with NR Training. <u>July-Sept update</u> As per previous update NR KPI's are available on the NR portal. <u>Oct-Dec update</u> As per previous update Training Needs Analysis has been completed for years 24/25 considering any retirements and Key Performance Indicator shortfalls.</p> <p><u>Jan- Mar update</u> As per previous updates. A number of courses (MDUI, HVPI and DIM Officer) have been procured for 2024/25 taking into account the retirement profile and shortfalls in the KPI's. Action Complete</p>	<p>March 2024</p>		
	<p>6.3.2 Schedule and host the National Resilience Training Internal Capability Group to provide a forum for training delivery and NR training users to share good practice and suggest ways in which NR training can be improved.</p>		<p><u>April – June update</u> This is ongoing with NRAT capabilities. <u>July-Sept update</u> This is captured through minuted internal NR meetings along with the SRT WM and FF meetings that are held monthly. <u>Oct-Dec update</u> As above this is regarded as business as usual.</p> <p><u>Jan- Mar update</u> As above this is business as usual. Action Complete</p>			
	<p>6.3.3 Engage with local FRSS to share best practice</p>		<p><u>April – June update</u></p>			

	<p>and learning opportunities, and where possible ensure alignment of capability, policies, and procedures</p>		<p>This is ongoing. Joint training is taking place and is planned with Flood, USAR and MTA.</p> <p><u>July-Sept update</u> MTA, Flood and USAR has undertaken a full review of training to ensure alignment of policies and procedures this is evidenced in a report from each capability with 12-month training plans. USAR joint training has taken place with zone 1 focusing on best practice with Hot Cutting this has been led by MFRS Hot Cutting lead. Flood swift water training has taken place with South Wales in North Wales were new techniques and training has been shared.</p> <p><u>Oct-Dec update</u> Joint flood training is still taking place with the emphasis now on RYA level 2. Urban Search and Rescue (USAR) joint training has taken place with zone 1 colleagues with the emphasis on DVI procedures.</p> <p><u>Jan- Mar update</u> As above. Action Complete</p>			
	<p>6.3.4 Implement a training programme with periodic training in line with KPI's and create a recording process for the management of ongoing training.</p>		<p><u>April – June update</u> This is ongoing. Periodic NR training takes place in line with KPI's and is recorded either locally or on the NR site.</p> <p><u>July-Sept update</u> Each capability lead monitors the periodic training programme in line with KPI compliance with a 12-month training plan.</p> <p><u>Oct-Dec update</u></p>			

			<p>As above this is ongoing with periodic training taking place. All training is recorded both locally and nationally.</p> <p><u>Jan- Mar update</u> As above. This is business as usual. Individual capability leads have been asked to plan training for the next year 24/25. Action Complete</p>			
	<p>6.3.5 Maintain assurance of the standards of instruction and guidance provided by National Resilience instructors and Tactical Advisers within the FRS.</p>		<p><u>April – June update</u> This is ongoing. All instruction is monitored and assessed periodically by NRAT to ensure teaching and training is up to standard.</p> <p><u>July-Sept update</u> There has been a full review of training to ensure training is aligned against Concept of Operations and NR guidance. This is referenced in recent capability training and document review.</p> <p><u>Oct-Dec update</u> As above training will be reviewed annually to ensure compliance with approved guidance.</p> <p><u>Jan- Mar update</u> As above. Action Complete</p>			
	<p>6.3.6 Continue the delivery of an NR CPD program across MFRS and the NR capabilities.</p>		<p><u>April – June update</u> This is ongoing</p> <p><u>July-Sept update</u> This is maintained at a local level for each capability. Each capability lead should test and exercise twice a year to keep up competence and assure training.</p>			

			<u>Oct-Dec update</u> As above. <u>Jan- Mar update</u> As above. Action Complete			
6.4 Implement regular local and over border exercising and training in line with NR KPI's and assurance program including NRFC.	6.4.1 Engage with neighbouring NR capability leads to identify over border collaboration training and exercise opportunities.	Area Manager National Resilience	<u>April – June update</u> All MFRS capability leads have been liaising with neighbouring FRS's. USAR have completed a regional exercise in Lincs, MTA have taken part in National CT exercise and have a further exercise planned for July in GMC. Type B boat teams have been training with GMC and have further training and exercising planned in the next quarter. <u>July-Sept update</u> As per previous update capability leads and SPOCs meet via the NWG's and explore exercise and training opportunities. <u>Oct-Dec update</u> As per previous update capability leads and single point of contact (SPOCs) meet via the NWG's and explore exercise and training opportunities. <u>Jan- Mar update</u> Action Complete	March 2024		
	6.4.2 Engage with neighbouring NR capability leads to identify over border assurance of Swift Water and Power Boat Instructors.		<u>April – June update</u> This is ongoing throughout the year 2022/23 and been planned with GMC to assure each other. <u>July-Sept update</u>			

			<p>This has been expanded to include South Wales and Essex FRS</p> <p><u>Oct-Dec update</u> This is now business as usual. Action Complete</p>			
	<p>6.4.3 Support local and national debriefs and share learning from incidents where NR assets or expertise has been deployed.</p>		<p><u>April – June update</u> This is ongoing with no specific date for completion. Will be completed as and when needed. <u>July-Sept update</u> As per previous update. <u>Oct-Dec update</u> As per previous updates. Learning is shared both locally and nationally where National Resilience assets have been deployed or used.</p> <p>Action Complete</p>			
	<p>6.4.4 Continue to build relationships with NRFC and provide effective arrangements through National Resilience Fire Control for the monitoring, mobilisation and coordination of National Resilience assets.</p>		<p><u>April – June update</u> NRFC have participated in USAR and MTA training days, giving a better understanding of the capability.</p> <p>NRFC lead SM Taylor attends monthly internal meetings with MFRS NR.</p> <p>MTA table top training events have taken place in NRFC. These are designed to test NRFC against any MAI recommendations.</p> <p><u>July-Sept update</u> NRFC will be invited to any exercises and training to give a better understanding of the NR capabilities. This is to include command seminars.</p>			

			<p><u>Oct-Dec update</u> This is now normal business. Action Complete</p>			
<p>6.5 Ensure collaborative opportunities are fully explored and developed with both internal and external stakeholders.</p>	<p>6.5.1 Monitor and review all areas of collaboration, exploring shared training with Merseyside Police and NWS helping to improve services to the public of Merseyside.</p>	<p>Area Manager National Resilience</p>	<p><u>April – June update</u> Ongoing training and exercising scheduled with MERPOL and NWS is captured by the TDA command department. Joint training and exercising is ongoing in MTA, USAR, Flood and DIM. No specific date for completion collaborative opportunities will be explored throughout 2022/23.</p> <p><u>July-Sept update</u> MTA joint training has taken place with MERPOL and NWS for Senior Officers on Jops 3 changes. MTA training takes place every Monday at Station 19 with NWS HART. MFRS MTA specialist response team have 2 local exercises planned with MERPOL firearms team (practical scenarios) to promote learning and find areas of good practice following MEN Enquiry recommendations.</p> <p><u>Oct-Dec update</u> As per previous updates. Senior Officer Marauding Terrorist Attack (MTA) training mop up sessions have taken place regarding changes to MTA Jops 3.</p> <p><u>Jan- Mar update</u> As per previous updates. Action Complete</p>	<p>March 2024</p>		

	<p>6.5.2 Continue to engage with multi agency partners to support collaborative work streams which embed JESIP principles identify emerging threats to minimise impact to all emergency responders</p>		<p><u>April – June update</u> No completion date given for this as this is ongoing throughout the calendar year. Ongoing training days with partners as well as attending JESIP training days throughout the year.</p> <p><u>July-Sept update</u> As per previous update. MFRS has led on the joint MTA jobs 3 training for the North West group to ensure compliance with changes giving training for Police, NWAS and Fire service.</p> <p><u>Oct-Dec update</u> As per previous updates</p> <p><u>Jan- Mar update</u> As per previous updates. Action Complete</p>			
	<p>6.5.3 Continue the work to redevelop the local NR website and MFRS portal ensuring a reliable robust user-friendly platform is available to communicate and support NR and MFRS.</p>		<p><u>April – June update</u> No specific date given for completion. NR SPOC is working with the design and development team to ensure support is ongoing for NR and MFRS.</p> <p><u>July-Sept update</u> As per previous update</p> <p><u>Oct-Dec update</u> As per previous update single point of contact (SPOC) has been involved in the redevelopment of the NR website and MFRS portal regarding the LMS implementation project and MerseyFire Learn.</p> <p><u>Jan- Mar update</u> As per previous updates. Action Complete</p>			

6.6 Provide principal officers with regular updates on the functional plan and key deliverables.	6.6.1 Provide principal officers with a yearly statement of NR KPI's.	Area Manager National Resilience	<u>April – June update</u> Principal Officers will be provided an overview of MFRS NR KPI's at the next Operations Board in July. <u>July-Sept update</u> This will be covered in Ops Board NR update <u>Oct-Dec update</u> As above Action Complete	March 2024		
	6.6.2 Provide Lead Officer with regular updates of NR capabilities through one-to-one meetings.		<u>April – June update</u> Ongoing throughout the year in regular monthly one to ones. <u>July-Sept update</u> As per previous update <u>Oct-Dec update</u> As per previous update this is ongoing with regular monthly one to one meeting. Action Complete			

BRAG Descriptor				
Action completed	Action is unlikely to be delivered within the current functional delivery plan	Action may not be delivered by the designated deadline within the functional plan	Action will be delivered by the designated deadline within the functional plan	Action not yet started

STATUS SUMMARY – 30.06.23	
Total Number of Workstreams	22 (100%)
Action completed	0 (0%)
Action is unlikely to be delivered within the current functional delivery plan	22 (100%)
Action may not be delivered by the designated deadline within the functional plan	0 (0%)
Action will be delivered by the designated deadline within the functional plan	0 (0%)
Action not yet started	0 (0%)